



Logistics 1

Are you a manager and need English? This course will help you to **prioritise** and **delegate** work, **resolve conflicts**, **coach**, manage **multicultural** teams and deal with **change management**, along with lots more!

Lesson 1: **You and your company**

Lesson 2: **Answering a call**

Lesson 3: **Making a call**

Lesson 4: **Transport methods**

Lesson 5: **Taking orders**

Lesson 6: **Explaining transport**

✓ **Personal trainer**

✓ **100% online**

✓ **10 hours**

✓ **Certified**

✓ **Eligible for CPF**

✓ **6 Live Classes**

LEARN

Online activities
(30–60 min)
10 mins a day



SPEAK

Live Class
(55 min)
**Weekly classes
with your trainer**



PROGRESS

Lesson tests
(30–90 min)
**Extra resources, reports
and review quizzes**

Logistics 2

By the end of the course, you will be able to **give effective feedback**, talk about **objectives** and **goals**, **motivate** your team, **build rapport** and **sympathy** and manage from a **distance**, along with lots more!

Lesson 1: **Giving instructions**

Lesson 2: **Freight specifics**

Lesson 3: **Import, export and customs**

Lesson 4: **Responding to clients' needs**

Lesson 5: **International clients**

Lesson 6: **Dealing with problems**

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